

FAULT FINDING GUIDE

MULTIWASH

Model:

Serial no:

NOTE: Please refer to the machine pictorial in the manual

MACHINE DOES NOT WORK

Has the machine worked before	
Have you tried in another plug socket	
Have you checked your power cable for damage and fuse?	
Check the transport slider is in the UP position? (Red slider on right hand side from operators position)	
Press the reset button (above the start pedal) & start the machine	
When handle is lowered transport wheels should move up allowing brushes to touch the floor, if they don't move then remove brushes and shafts and clean. (Please contact the service desk for more details on removing the side panel)	

MACHINE IS NOT PICKING UP WATER

Check that the recovery water tray is in correctly	
Check that the lip on the recovery tank is not damaged	
Check for any broken lugs on recovery tank	
Check the drum is turning	
Check that the brushes are not worn (to extend the brush life use on a lower brush pressure setting)	

NO SOLUTION ON FLOOR (MW240/MW340 only)

Check you have water in your clean water tank	
Check that the pull cable is not damaged or broken. Adjust if necessary.	
Check that the filter is clean in the clean water tank	
Check that there are no blocked holes in clean water tank	

NO SOLUTION IS SPRAYED ONTO THE FLOOR (Pump models)

Have you got water in your clean water tank	
Is your pump making a loud noise which means there is no water	
Check the inline filter and clean if necessary	
Check that the valve in the solution tank is not blocked	
Is your pump making a humming noise which means there is water	
Check your nozzle for blockages or damage and clean if necessary (Fizzy drink or Vinegar is recommended)	
Check that the pull cable is not damaged or broken. Adjust if necessary.	

MACHINE ONLY SPRAYS WHEN HANDLE IN UPRIGHT POSITION

Check all handle bolts are tightened correctly	
--	--

MACHINE IS JUMPING AROUND

Check brushes for flat areas, if yes then remove and place in hot water upright	
---	--

ADDITIONAL COMMENTS:

[illegible]

For any other issues please contact the Truvox Service Desk

Truvox International Limited, Unit C (East), Hamilton Business Park, Manaton Way, Botley Road,
Hedge End, Southampton SO30 2JR, UK

Tel: + 44 (0) 23 8070 6601 | Email: service@truvox.com | Web: www.truvox.com