

FAULT FINDING GUIDE HYDROMIST LITE (HML)

Model:

Serial no:

NOTE: Please refer to the machine pictorial in the manual

MACHINE DOES NOT WORK

Has the machine worked before?	
Have you checked your power cable and fuse for damage?	
Have you tried it in another plug socket?	

MACHINE IS NOT PICKING UP WATER

Does the vacuum motor run when switched on?	
Check the suction hose for blockages?	
Check the floor tool, upholstery tool and wand for blockages?	
Check the tank lid and gasket are not damaged and fitted correctly?	

NO SOLUTION ON FLOOR

Check you have water in your clean water tank?	
Check that you can hear the pump coming on when switched on?	
Check the solution hose is connected correctly at both ends?	
Check that the filters are clean in the clean water tank?	
Check your nozzle for blockages or damage and clean if necessary (fizzy drink or Vinegar is recommended)	

MACHINE IS LEAVING STREAKS ON THE CARPET

Ensure you are not putting too much water on the carpet	
Check you are not using too much chemical? (Always read the instructions on the bottle)	
Check the floor tool, upholstery tool and wand for blockages?	
Check the vacuum hose for blockages?	
Ensure you are not moving too fast over the area which is not giving the machine enough time to pick up the water and chemical	

ADDITIONAL COMMENTS:

For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk

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