

FAULT FINDING GUIDE

MULTIWASH

Model:

Serial no:

NOTE: Please refer to the machine pictorial in the manual

MACHINE DOES NOT WORK

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| Has the machine worked before? | |
| Have you tried the plug in another plug socket? | |
| Have you checked your power cable and fuse for damage? | |
| Check the transport slider is in the UP position? (Red slider on right hand side from operators position) | |
| Press the reset button (above the start pedal) and start the machine | |
| When the handle is lowered the transport wheels should move up allowing the brushes to touch the floor, if they don't move then remove the brushes and shafts and clean. (Please contact the service desk for more details on removing the side panel) | |

MACHINE IS NOT PICKING UP WATER

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| Check that the recovery water tray is in correctly? | |
| Check that the lip on the recovery tank is not damaged? | |
| Check for any broken lugs on the recovery tank? | |
| Check the drum is turning? | |
| Check that the brushes are not worn? To extend the brush life use on a lower brush pressure setting | |

NO SOLUTION ON FLOOR (MW240/MW340 only)

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| Check you have water in your clean water tank? | |
| Check that the pull cable is not damaged or broken? Adjust if necessary. | |
| Check that the filter is clean in the clean water tank? | |
| Check that there are no blocked holes in the clean water tank? | |

NO SOLUTION IS SPRAYED ONTO THE FLOOR (Pump models)

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| Check you have water in your clean water tank | |
| If your pump is making a loud noise this means there is no water getting to the pump | |
| Check the inline filter and clean if necessary | |

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| Check that the valve in the solution tank is not blocked | |
| If your pump is making a humming noise this means there is water getting to the pump | |
| Check your nozzle for blockages or damage and clean if necessary (Fizzy drink or Vinegar is recommended) | |
| Check that the pull cable is not damaged or broken. Adjust if necessary. | |

MACHINE ONLY SPRAYS WHEN HANDLE IN UPRIGHT POSITION

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| Check all the handle bolts are tightened correctly | |
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SOLUTION/WATER LEAKING FROM THE SOLUTION TANK (Pump models)

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| Check all the handle bolts are tightened correctly? (top and bottom) | |
| Take solution tank off machine and check to see if leaking from the bottom of tank? | |
| Check base valve assembly is fitted correctly to bottom handle? | |

SOLUTION/WATER LEAKING FROM THE SOLUTION TANK (MW240/MW340 only)

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| Check all the handle bolts are tightened correctly? (top and bottom) | |
| Check the solution tank for signs of damage? | |
| Check valve body for signs of damage? | |
| Check pull cable for signs of damage? | |
| Adjust the pull cable as it may have stretched with use? (this can be done by the two hexagonal nuts just below white pull lever at the top of the machine) | |

MACHINE IS JUMPING AROUND

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| Check the brushes for flat areas, if yes then remove and place upright in hot water | |
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ADDITIONAL COMMENTS:

For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk

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