

FAULT FINDING GUIDE

ORBIS COMPACT

Model:

Serial no:

NOTE: Please refer to the machine pictorial in the manual

MACHINE DOES NOT WORK

Has the machine worked before?	
Do you have a green light come on when plugged in?	
If No: Have you tried the plug in another plug socket?	
Have you checked your power cable and fuse for damage?	
If Yes: Check the drop cable is fitted correctly into the base of the machine	

MACHINE JUMPING OR BOUNCING

Check if using pads or brushes	
If using pads what are you trying to do I.E. polishing, scrubbing etc.	
What colour pad are you using?	
Check pad is fitted centrally	
Check pad is not dirty (both sides) if yes fit new pad	

BRUSH ASSEMBLY NOT TURNING

Check that you have the brush or drive disc fitted correctly (if using a drive disc make sure you have pad fitted to the drive disc)	
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NO SOLUTION ON FLOOR WHEN USING SOLUTION TANK

Check you have water in your clean water tank	
Check that the water pipe is not kinked	
Check that the water pipe is not blocked (take water pipe off the front of the motor cover and pull water lever)	

ADDITIONAL COMMENTS:

For any other issues or assistance in carrying out these checks please contact the Truvox Service Desk.

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